

Owner's Manual

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Scat Mat Assembly Guide

This section shows you how to assemble the Scat Mat. If you encounter any problems while assembling your Scat Mat, please refer to Troubleshooting on page 8 of this manual.

1

Open Scat Mat package.

Your Scat Mat package includes one of the following:

Large or Medium Scat Mat

- Large 50cm x 120cm (20" x 48") or Medium 40cm x 76cm (16" x 30") Scat Mat
- Snap-on DC Power Pack (attached)

Scat Strip

- 117cm x 8cm (46" x 3") Mat
- Snap-on DC Power Pack
- Three velcro pieces

Full Circle Scat Mat

- Four 76cm (30") radius x 30cm (1') wide Quarter Circle Mat Sections
- Snap-on DC Power Pack (not attached)
- 2 meter (6 foot) connector cord

Half Circle Scat Mat

- Two 76cm (30") radius x 30cm (1') wide Quarter Circle Mat Sections
- Snap-on DC Power Pack

Quarter Circle Scat Mat

- 76cm (30") radius x 30cm (1') wide Quarter Circle Mat Section
- Snap-on DC Power Pack

Also required: One 9-Volt battery (not included)

Each unit includes instructions, warranty registration card, and a product catalog. An optional AC Power Adapter wall plug with 3 meter (10') cord is available from Contech Electronics.

2

Open battery cover and install 9-Volt battery.

The Power Pack is located at the bottom left-hand corner of your Scat Mat. Pull back the Scat Mat from this corner to reveal the underside of the Power Pack and its battery cover. Remove the cover and install the battery. After you install the battery, return the battery cover to its closed position.

IMPORTANT! Do not allow metal buttons to lie on metallic or conductive surfaces. Do not place Circular Mats on metallic or conductive surfaces without first contacting Contech for instructions on how to insulate the bottom of the mat.

Warranty Registration & Survey Enregistrement pour la garantie et le sondage Registro de la garantía y encuesta

Complete online or return this portion by mail or fax within 90 days of purchase. Retournez cette partie par la poste ou fax 90 jours après le premier usage. Por favor envíelo por correo postal o fax antes de los noventa (90) días después de la compra.

Name/Nom/Nombre _____

Address/Adresse/Dirección _____

City/Ville/Ciudad _____

State/État/Estado _____

Zip/Código Postal _____

Date of Purchase/Date d'achat/Fecha de compra _____

Purchase Location/Localisation d'achat/Almacén de compra _____

What kind of animal are you trying to deter? Quels sortes d'animaux repoussez vous?
¿Qué animales está repeliendo? _____

Rate the effectiveness of the Scatmat (10 is most effective) Classez l'efficacité du Scatmat (10 est très efficace) Evalúe la efectividad del sistema Scatmat (10 es el más efectivo)

1 2 3 4 5 6 7 8 9 10 (circle/encerclez)

How could we improve the Scatmat? Comment pouvons-nous améliorer le Scatmat?
¿Cómo podríamos mejorar el sistema Scatmat?

Comments/Autres Commentaires/Comentarios

Sex/Sexe/Sexo: Male/Mâle/Masculino Female/Féminin/Femenino
Age/Âge/Edad: 20-30 years/ans/años 51-60 years/ans/años
 31-40 years/ans/años 60+ years/ans/años
 41-50 years/ans/años

Thank you! Merci! ¡Gracias!

Fax toll free/Fax sans frais/Número de fax: 800-876-1666

Contech Electronics Inc.

P.O. Box 115, Saanichton, B.C., Canada, V8M 2C3

www.scatmat.com/warranty-registration.html

Visit our award winning web site!

<http://www.scatmat.com>

- Register your warranty online
- Ask questions and share experiences
- Search/compare animal control solutions
- Review/rate training products you've used
- View full catalog
- Subscribe to newsletter
- Much more !

* The information that shipped with your Scat Mat may be updated over time. Check our web site for the most up-to-date information. Check back often for special promotions.

Large or Medium Scat Mat

Lay the Scat Mat down with the textured conductive surface and attached Power Pack with its red light facing up. You are ready to test and position your Scat Mat in your desired location. Go to #3 below.

Scat Strip

Lay the Scat Strip down with the textured surface up. If necessary, use the supplied Velcro to secure the Scat Strip in place.

NOTE! The Velcro adhesive is extremely strong. Use with caution on painted or easily damaged surfaces.

Circular Scat Mat

Your Scat Mat and Power Pack are designed for a precision fit. There are cut-outs for the Power Pack at the lower left hand corner of the Mat. Position the Power Pack at this location with its red light facing up. Its feet will fit through the cut-out areas on the Mat. Use the two snap connectors to snap the Power Pack to the Mat. You are now ready to assemble your circular Scat Mat.

Arrange the Mat sections with the textured side up. Begin with the base section - you have already attached the Power Pack to its extra buttons. Snap the remaining sections together - in a clockwise direction - at the corners.

Full Circle Scat Mats come with a 2 meter (6') connector cord that allows deployment as two half circles. To use, simply assemble two half circles and snap one end of the Connector Cord onto the exposed buttons on the first half circle, and snap the other end of the Connector Cord onto the exposed buttons on the second half circle.

3 Test your Scat Mat's operation.

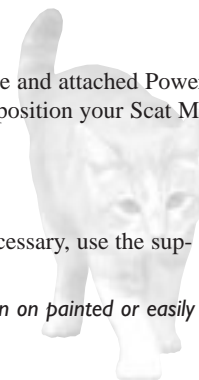
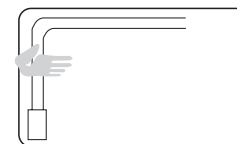
Slide the switch underneath the Power Pack from OFF to LO. The Red LED light (marked Action Indicator) will blink for four seconds while the electronics warm up. Touch the Mat to test.

TIP! We recommend you test your Scat Mat in the LO setting and touch the surface of the Mat with the side of your hand, rather than with your sensitive fingertips.

Once the Scat Mat senses your touch, its Activation Indicator glows and it sends static pulses to the Mat for or 3 seconds. You will feel them if you leave your hand touching across two adjacent wires (these are visible upon close inspection, separated by about 3 cm (1.25 inches).

After the pulses, the Power Pack blinks out the number of Activation Incidents—the number of times the Mat has been activated (including 1 blink for your touch/activation). The Power Pack's Activation Incident memory is limited to six. Turn off to reset memory.

If the Scat Mat does not perform as described above, try again with a fresh battery.



4

Position your Scat Mat

Scat Mat training should be used in conjunction with other training methods. We recommend consulting your pet's veterinarian if your older pet is exhibiting a new problem.

Place at a location, or in the path leading to the location where the pet exhibits undesirable behavior. Position the Mat so the pet must step on it with two feet before reaching its objective. Suggested locations are on or beside furniture, inside the entrance of a room, on the hood or roof of an automobile, or on the spot a pet has repeatedly soiled.

The Scat Mat will not stop a pet from scratching, shedding, spraying or making a mess. It can only prevent the pet from returning to the location where the activity has taken place, thereby breaking the cycle and preventing further damage. Each problem spot must be individually addressed.

Doorways and Entrances

This is the toughest job for the Scat Mat. If your pet exhibits interest in sneaking around or jumping over the Scat Mat in these areas, you can improve your level of control by adding an Extension Mat to increase its area or by placing obstacles behind the Scat Mat to slow the animal down and force it to 'engage' the mat.

If training a pet not to go through an entrance which has a door, we recommend using the door as an obstacle to slow the pet's progress across the Scat Mat. Controlling the speed of the pet crossing the Scat Mat ensures two paws land on the Mat. This significantly increases your Scat Mat's effectiveness. On the first day, lay the mat on the threshold with the majority of the mat inside the room the pet is to stay out of. Prop the door open just wide enough for the pet to squeeze through. Stop it from opening further with a heavy object. In the days that follow, gradually increase the size of the door opening. After a few weeks the pet should have given up trying and the door can be left open. If a door isn't available, you can use a large object such as a cardboard box, hamper, chair, etc.

Unlike many other situations where the mat can be removed when avoidance begins, this is not usually possible with entrance training. It is OK to leave the Scat Mat in place and ON indefinitely. In high-traffic areas, switch from battery usage to the optional AC adaptor available from Contech.

If your pet is persistent, be prepared to work a couple of weeks to achieve your goal. Treat this as a positive training experience with your pet. Be sure to praise it often during this period and let the mat provide the negative reinforcement. If, however, you do see the pet on the "wrong side" - let the pet know right away!

WARNING! Do not use near open gasoline containers, gasoline, fuel spills, or near other volatile combustibles, such as propane containers. Do not place metallic objects on the Scat Mat.

Scat Mat Guarantee

All Contech Electronics Inc. products are backed by a 30 day money back guarantee. If your Scat Mat does not meet your expectations, return it to where it was purchased in new condition within 30 days of receipt for a full refund of the purchase price.

Scat Mat 2 Year Warranty

Contech Electronics Inc. warrants to the original purchaser of its products that the product will be free from defects in material and workmanship for a period of two (2) years. This warranty does not cover damage caused by or attributable to acts of God, abuse, misuse, improper maintenance, or damage caused in transportation.

Contech is not responsible or liable for indirect, special, or consequential damages arising out of or in connection with, the use of this product, or damages with respect to any economic loss, loss of property, or loss of revenues or profit.

Except as provided herein, Contech makes no express warranties, and denies any implied warranty or merchantability or fitness for a particular purpose. Charges will be rendered for repairs to the product after the expiration of the aforesaid warranty period. This warranty may not be transferred.

To activate your warranty, please return the warranty registration card included or complete it online at www.scatmat.com

Return Policy

We want you to be pleased. If something isn't right, call us toll free at 800-767-8658. If we can help you over the phone we will, and if not we will give you a return authorization number and shipping instructions. When we receive your package we will repair, replace or promptly issue a refund at your option if purchased directly from Contech. Unauthorized returns will not be accepted. Refunds can only be made by the retailer transacting your purchase. Please call before sending any package.

Questions?

Fax your question toll free, visit our Web site online at www.scatmat.com or call us between 8:00 and 4:30 Pacific Standard Time.

Contech Electronics, Inc.

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Customer Service: (250) 652-0755 or 800-767-8658

Fax: (250) 652-5351 or 800-876-1666

Trouble Shooting

The LED doesn't light up

Turn off, take battery off for 5 seconds, reattach and try again.

Try a new battery.

If attaching a 9 Volt adaptor, ensure you have power to your outlet. Call customer service at 1-800-767-8658.

I can't feel anything when I touch the Scat Mat

Ensure that you are touching the Scat Mat across two adjacent embedded wires. As illustrated.



I feel something when touching the grommets under the Power Pack, but not when I touch the Mat.

Ensure that you are touching across two adjacent embedded wires as illustrated below. / If there is power at the grommets, but not in the wires, there is likely a break in one of the wires. Using the side of your hand (with the unit set at LO), begin at the top of the Power Pack and follow the wires around the Mat. Work your way into the middle until you have found the break. Contact customer service and describe the break for detailed assistance.

The pet steps onto the Mat, but doesn't seem to feel anything

Confirm the unit is working, and if so, increase the output to the next higher level. Otherwise, leave Mat in place a little longer. Eventually even well insulated paws will contact the mat in such a way that the pet will complete the circuit and feel the pulses.

My pet jumps over the Scat Mat.

Read the section "Doorways and Entrances" on page 4 of this manual.

The LED light blinks intermittently.

Remove any conductive objects which may be on the Mat. Call customer service at 1-800-767-8658.

Christmas Trees

This area requires Circular Scat Mats. Set up your tree and the Circular Scat Mat at the same time. The Circular Mat can be left in place as long as your tree is up.

IMPORTANT! Avoid using tinsel on your tree. Any metal touching the mat provides a better path for the pulses than your pets paws. This renders the mat ineffective. Presents may also contain metal. Keep presents off the mat while it is energized.

Automobiles

The Scat Mat also works well on the horizontal surfaces of automobiles.

NOTE! The Scat Mat may cause water spotting on some automobile finishes when exposed to hot, wet conditions. If these conditions apply to you, place a linen cloth between the mat and the car. The cloth prevents a water tight seal from forming between the mat and the car. Or simply postpone usage until dry conditions are assured.

5 Turn on to LO, MED or HIGH

Select the appropriate Power Pack setting for the size of your pet. LO setting is for kittens, MEDIUM setting for cats and small dogs, and HIGH is for long haired cats, large dogs and doorway training situations. Pets with tougher foot pads or more insulation due to thicker fur require higher settings.

Maintenance

Scat Mats will withstand considerable abuse. They are water resistant, cold crack treated to minus 18 degrees Celsius (0 degrees Fahrenheit) and UV stabilized. They can also be walked on.

Clean your Scat Mats with mild soapy water. Do not submerge the electronics.

IMPORTANT! The Mat must be stored on the cardboard core in the same manner it arrived. This will prevent accidental creases and bends in the conductive leads imbedded in the vinyl. Failure to store the Scat Mat properly renders its warranty invalid.

Water and the Scat Mat

If the Scat Mat gets wet there will be no change in its output properties or effectiveness. Should your Scat Mat's Power Pack get wet, it will resume working normally after it dries. If your Scat Mat gets wet often, remove its Power Pack and place the Power Pack in a dry location. Optional snap-on connector cords are available in various lengths to make this possible.

Scat Mat Removal and Safety on the next page...

Safety and Approvals

The electrical energy emitted by the Scat Mat is extremely small. If a small child comes in contact with the mat, he or she will recoil from it, just as an unsuspecting adult will.

American and Canadian Humane Societies, the Canadian Council on Animal Welfare and the Canadian Veterinary Medical Association have deemed Scat Mats an acceptable product for use in situations where positive reinforcement is not effective. They consider the Scat Mat to be a humane, and potentially life-saving product.

Medtronic Canada, a pacemaker manufacturer, concluded that under normal use, the Scat Mat presents no problem to individuals wearing one of their devices, even during accidental contact with an energized mat.

Mat Removal

There are two schools of thought as to when you should remove the Scat Mat. The preferred choice is right after the pet has begun to avoid the area (after one or two exposures). The second option is to leave the mat in place for a month or longer to habituate the pet to going around the problem area protected by the Scat Mat. The theory in this case is that the pet will develop a new traffic pattern that avoids the problem location. The stronger the pet's motivation is to spend time at the problem location, the more likely it is that you should employ the second option of long term usage. It is also possible to employ the first option, and if it fails then try the second.

TIP! Use the Action Indicator memory function to see when your pet quits testing the Scat Mat.

Scat Mat Tips

For best results use the right size Scat Mat(s) for the job. Position the Scat Mat with your pet out of sight, and use the highest setting appropriate for your pet's size.

Introduce the Scat Mat with new furniture, especially if the old was destroyed by the pet, and conceal when possible under car covers, sheets, tablecloths etc. to minimize the chances your pet will associate the uncomfortableness with the Scat Mat.

Reduce the chances of someone tripping over cord(s), or your pet chewing them, by tucking them as far out of sight as possible. Also, warn individuals of the Scat Mat's existence before they have an unexpected encounter.

How It Works

The Scat Mat provides instant negative reinforcement at the exact time and place of your pet's offending behavior. With the Scat Mat in place, it is the environment which conditions your pet, rather than you the owner.

The Scat Mat electronics emit pulses similar to common static electricity. Touching two of the wires on the mat surface will complete a circuit, causing the pulses to be felt. These harmless but surprising pulses repel most pets and condition them to avoid the location of the Mat. It rarely takes a pet more than one or two exposures to the Scat Mat to get the idea. However, periodic reinforcement may be required. Should this be the case the Scat Mat should be laid out again.

It is not intended to be left in place permanently, although in some situations this may be necessary. Effectiveness and length of time for results to become apparent varies by pet. Variables affecting results include paw pad toughness, pet size, intelligence, memory, temperament and motivation to perform the unwanted activities.



Trouble Shooting and Guarantees on next page...